



Cattail Creek Country Club | Glenwood, Maryland

Clubhouse Manager

About the Club

Located in the scenic countryside of Howard County, Maryland, Cattail Creek Country Club was established in 1988 by a group of 46 passionate golf enthusiasts. With the guidance of renowned architect Willard Byrd, the group selected a picturesque 168-acre site featuring rolling terrain and natural water features—an ideal canvas for a private club of distinction. The golf course opened for play in July 1993, brought to life through the efforts of the Golf Course Superintendent and the hands-on dedication of founding members.

Today, Cattail Creek is a premier, full-service, family-focused country club known for its welcoming culture, elevated amenities, and exceptional lifestyle offerings. The Club fosters strong family values while also serving as an impressive setting for social engagement and business entertainment. With over 800 member families, Cattail Creek is consistently ranked among Maryland's top private golf clubs.

Beyond its championship course, the Club offers seven Har-Tru tennis courts, pickleball, an Olympic-size swimming pool with diving well and kiddie pool, poolside food service, and a modern fitness facility. The 26,000-square-foot Clubhouse—beautifully reimagined during an \$8 million renovation completed in 2021—features multiple dining venues, spacious outdoor terraces, and private event spaces that cater to everything from casual get-togethers to elegant celebrations.

Operating year-round with a robust calendar of events, Cattail Creek continues to invest in the member experience. Plans for future enhancements include further upgrades to the golf course, additional wine lockers, a new Turn House, and improvements to the pool and fitness areas. With engaged leadership, a vibrant membership, and a forward-thinking vision, Cattail Creek Country Club remains one of the region's most desirable private club communities.

Learn more: www.cattailcreekcc.com

At a Glance:

- Board Members: 15
- Total Food Revenue: \$3,000,000
- Total Beverage Revenue: \$900,000
- % of F&B from Private Events: 35%
- 100+ Person Events Annually: 20
- Employees (Off-Season/In-Season): 90 / 250
- FOH F&B Employees (Off-Season/In-Season): 33 / 65
- Regular Member Initiation Fee: \$30,000
- Total Kitchens: 3 (2 currently in use)



About The Position

The Clubhouse Manager at Cattail Creek Country Club is a key member of the Executive Team and plays a vital role in leading the Club's day-to-day hospitality operations. Reporting directly to and working closely with the General Manager, this individual oversees all front-of-house food and beverage operations, private events, poolside service, the pool kitchen, fitness center, and the Kids Room. The Clubhouse Manager ensures that all services are delivered at the highest standards, aligning with the Club's culture and the expectations of its dynamic, family-oriented membership. This leader will champion a service-driven culture, foster professional growth within the team, and help create memorable member experiences across dining, events, and recreation.

WHAT YOU'LL DO

Lead Hospitality Operations

- Oversee daily F&B operations, ensuring high-quality service and member satisfaction
- Be a visible leader during meal periods, events, and peak service hours
- Serve as Acting General Manager when the GM is off-site

Member & Committee Engagement

- Interact regularly with members to anticipate needs, resolve issues, and enhance satisfaction
- Serve as liaison to the House Committee and participate in other relevant committees

Private Events & Dining Experience

- Collaborate with the Director of Events to ensure seamless event execution
- Shape and elevate the Club's cocktail and wine programs in collaboration with the Executive Chef
- Maintain exceptional dining room ambiance and presentation

Staff Leadership & Culture

- Hire, train, evaluate, and supervise all FOH, F&B, and Pool area staff
- Promote a team culture grounded in service excellence and professional development
- Conduct regular staff meetings, evaluations, and training programs

Budgeting & Operational Excellence

- Assist with budget development and cost control for clubhouse operations
- Monitor labor costs, payroll, and inventory for F&B and clubhouse departments
- Uphold safety standards and ensure compliance with health and labor regulations

Strategic Support & Innovation

- Support capital projects and long-range planning alongside the General Manager
- Research new products and introduce operational efficiencies



- Maintain and enhance the Club's POS system

What You'll Bring

Leadership & Presence

- A confident, hands-on leader with a strong presence and polished communication skills
- Proven ability to lead diverse hospitality teams with a member-first mindset

Operational Expertise

- Deep experience in private club or high-end hospitality F&B management
- Proficiency in budgeting, labor scheduling, event planning, and quality control

Training & Development Focus

- Commitment to mentoring, professional growth, and maintaining a high-performance culture
- Experience designing and leading formal training programs for service teams

Member-Centric Approach

- A keen eye for detail and a passion for exceeding member expectations
- Ability to foster long-term relationships and personalize the member experience

Strategic Thinking

- Strong organizational, analytical, and decision-making skills
- Willingness to contribute to big-picture planning while managing daily execution

Apply for This Position

Interested candidates should complete the online candidate profile form and submit a compelling cover letter and resume for consideration to DENEHY Club Thinking Partners at <http://denehyctp.com/apply-for-a-position/>. If you have any questions or would like to recommend a candidate, please contact Karen Alexander at karen@denehyctp.com.