

## Fairfax County

# Field Services Supervisor (Animal Control Officer III)

SALARY \$34.68 - \$57.79 Hourly LOCATION FAIRFAX (EJ13), VA

\$2,774.06 - \$4,623.42 Biweekly

\$72,125.46 - \$120,208.82 Annually

JOB TYPE FT Salary W BN JOB NUMBER 25-01302

**DEPARTMENT** Animal Services **OPENING DATE** 07/19/2025

CLOSING DATE 8/1/2025 11:59 PM Eastern PAY GRADE S25

POSTING TYPE Open to General Public

#### Job Announcement



Are you passionate about animal welfare and ready to lead a team that's making a real difference in the community? Join Fairfax County Animal Services as a Field Services Supervisor in our newly established Field Services Division!

#### About Us:

With a population of 1.2 million people, our community is rich with companion animals, livestock, and diverse wildlife, making every day both challenging and rewarding. Our department is committed to ensuring the safety and well-being of both animals and residents in Fairfax County. With two shelter campuses, we care for 4,000–5,000 animals annually and maintain a consistent live release rate of over 90%.

This supervisory position offers a unique opportunity to be at the forefront of animal welfare and public safety.

#### What You'll Do:

Animal Services Officers (ASOs) enforce the animal control laws and regulations in Fairfax County. As a Field Services Supervisor leading a team of ASOs, you'll be directly and indirectly involved in essential responsibilities such as capturing stray animals, rescuing sick or injured wildlife, investigating cases of animal cruelty and dangerous animals,

and responding to animal bites and exposure incidents. Additionally, you will educate the public, provide vital resources to the community, and, when necessary, perform humane euthanasia, all while making a tangible impact on both animal welfare and public safety.

For more information about a career with Field Services, visit <u>here</u>. To learn more about Fairfax County Animal Services, please visit our webpage <u>here</u>.

#### Responsibilities:

- Supervise and successfully lead a team of Animal Services Officers.
- Investigate and respond to a wide range of animal-related complaints, including dangerous animals, animal cruelty and neglect, and rabies control.
- Safely rescue and transport domestic animals and wildlife safely, and perform humane euthanasia when necessary, ensuring the well-being of the animals and the community.
- Communicate clearly and effectively with the public, fellow employees, and officials, explaining ordinances, violations, corrective actions, and programs such as spay/neuter initiatives and rabies control.
- Gather evidence, prepare detailed reports, issues summonses, and provide testimony in court related to animal-related offenses.
- Collaborate with various Fairfax County agencies, including the Police Department, Fire and Rescue, Health Department, Code Compliance, and others.
- Conduct educational outreach to promote animal welfare and inform the community about responsible pet ownership and local ordinances.
- Provide direct care and enrichment for animals within the Shelter, ensuring their safety and well-being.

Flexibility is required, as this role may involve working various shifts, changes in shift days and times, and reassignment between department locations based on operational needs.

This job announcement may be used to fill future full-time Field Services Supervisors (Animal Control Officer III) vacancies.



**Salary:** The salary offer will be in the minimum to midpoint (\$55,789.55 to \$74,386.00) of the advertised compensation range. Promotional rules apply for current Fairfax County Government and Fairfax County Public Schools employees. Eligible employees certified as using a second language in their job (35% or more of their worktime) may receive a foreign language stipend in the amount of \$1,300 annually where scheduled work time is more than 20 hours per week (\$650 annually when scheduled work time is 20 hours or less per week).

**Salary:** The salary offer will be in the minimum to midpoint (\$72,125.46 to \$96,167.14) of the advertised compensation range. Promotional rules apply for current Fairfax County Government and Fairfax County Public Schools employees. Eligible employees certified as using a second language in their job (35% or more of their worktime) may receive a foreign language stipend in the amount of \$1,300 annually where scheduled work time is more than 20 hours per week (\$650 annually when scheduled work time is 20 hours or less per week).

**Schedule:** Schedule will vary depending on staffing levels and department needs as Animal Services Officers are considered essential personnel and will be required to report to work during times designated countywide as approved for unscheduled leave regardless of the emergency (i.e., weather, transportation, other disaster). Required to work early mornings, evenings, overnight, weekends, and holidays.

#### Why Join Us?

- · Be part of a passionate team dedicated to making a difference for animals and the community.
- Enjoy a challenging, rewarding career with clear opportunities for growth.
- Contribute to a department known for its innovative practices and high standards in animal welfare.



## **Employment Standards**

#### MINIMUM QUALIFICATIONS:

Any combination of education, experience, and training equivalent to the following:

(Click on the aforementioned link to learn how Fairfax County interprets equivalencies for "Any combination, experience, and training equivalent to")

Graduation from an accredited college or university with associate's degree in animal science, veterinary science, zoology, wildlife management, or law enforcement; plus, three (3) years in law enforcement, military service, animal services, animal control, or other animal-related experience involving animal care and handling; including at least one (1) year of related experience in a team lead or supervisory role.

#### **CERTIFICATES AND LICENSES REQUIRED:**

- Valid driver's license (Required)
- Certification in Animal Control Officer (ACO) Basic Training, approved by the Virginia State Veterinarian's Office, is required within 12 months of employment, with recertification required every 36 months.
- Virginia Humane Euthanasia Competency Certification is required within six (6) months of employment, with recertification required every 36 months.
- Virginia Chemical Capture Competency Certification within six (6) months of employment, with recertification required every 36 months.
- Fear Free Shelter Certification is required within three (3) months of employment, with recertification as required.
- Certification in long rifle firearms proficiency is required within six (6) months of employment, with recertification every 24 months.

- Automated External Defibrillator (AED) certification is required six (6) months of employment, with recertification required every 24 months.
- Cardiopulmonary Resuscitation (CPR) certification is required within six (6) months of employment, with recertification required every 24 months.
- First Aid certification is required within six (6) months of employment, with recertification required every 24 months.
- Virginia Crime Information Network (VCIN) is required within six (6) months of employment, with recertification every 24 months

## **NECESSARY SPECIAL REQUIREMENTS:**

- This position is considered Emergency Service Personnel to ensure the continuity of essential operations, and will be required to report to work during times designated countywide as approved for unscheduled leave regardless of the emergency situation (i.e., weather, transportation, other disaster).
- The appointee to the position will be required to complete the following to the satisfaction of the employer:
  - Criminal Background Investigation
  - Driving Record Check
  - o Pre-employment Medical Evaluation
  - Psychological Examination

#### PREFERRED QUALIFICATIONS:

- A general interest in animal welfare, animal sheltering, and public service.
- Five (5) years of experience working in animal control or animal sheltering related work.
- Two (2) years of experience in a team lead or supervisory role.

## PHYSICAL REQUIREMENTS:

- Must be able to perform essential job functions (reasonable accommodation may be made on a case-by-case-basis). Engage with residents, businesses, visitors, staff, volunteers, and others in person, via e-mail, and over the phone. Deliver presentations and/or testify in person and virtually. Must possess the ability to manage criticism and hostility from the public with tact and good judgment. Ability to work effectively in emotionally charged and/or highly stressful situations. Create materials and operate equipment necessary to complete work tasks. Drive county or personal vehicle to travel throughout Fairfax County and other jurisdictions to meet the ongoing business needs of the organization. Must have current pre-exposure rabies vaccination or obtain within three (3) months. Ability to work outdoors as well as indoors and be subject to variable weather conditions and exposure to potentially infectious diseases, viruses, noxious fumes and chemicals or allergies, as well as wetness and moisture. Must not have allergies to animals or animal supplies (ex: hay, peanut butter, etc.) that will impede working in an animal environment.
- Must have the ability to safely capture/impound, lift, carry, handle, move, and restrain animals of various species, sizes, conditions, and temperament including fractious and dangerous animals over 100 pounds; negotiate various terrain, bend, stand, stoop, kneel, reach, crawl, climb stairs, walk, sit, run, and be comfortable doing these activities for extended periods of time; hear, speak, touch, feel, smell, see with close vision, depth perception, color vision, adjust focus; frequently exposed to loud noises above 95 decibels such as barking of dogs and other animal noises; and firmly grasp, handle, feel and have wrist extension and rotation on a frequent basis. Maneuver safely in/on resident/business property, kennels, dog play yards, cat rooms, small animal room, off-site events, etc. This is a physically demanding occupation with the risk of injury.
- All duties performed with or without reasonable accommodations.

### **SELECTION PROCEDURE:**

Panel interview and may include a practical exercise.

The population of Fairfax County is very diverse where 39% of residents speak a language other than English at home (<u>Spanish, Asian/Pacific Islander, Indo-European, and others</u>) and we encourage candidates bilingual in English and a foreign language to apply to this opportunity.

Fairfax County Government prohibits discrimination on the basis of race, color, religion, national origin, sex, pregnancy, childbirth or related medical conditions, age, marital status, disability, sexual orientation, gender identity, genetics, political affiliation, or military status in the recruitment, selection, and hiring of its workforce.

Reasonable accommodations are available to persons with disabilities during application and/or interview processes per the Americans with Disabilities Act. TTY 703-222-7314. <a href="mailto:DHREmployment@fairfaxcounty.gov">DHREmployment@fairfaxcounty.gov</a>. EEO/AA/TTY. #LI-AL1

Requisition 25-01302

Empl	loyer	Address	
Fairfax County		12000 Government Center Pkwy. Suite 270	
		Fairfax, Virginia, 22035	
Phon	ne	Website	
703–3	324–3311	http://agency.governmentjobs.com/fairfaxcounty/default.cfm	
Field Services Supervisor (Animal Control Officer III) Supplemental Questionnaire			
*QU	ESTION 1		
What is the highest level of education that you have completed?			
$\bigcirc$	Less than 12th grade		
$\bigcirc$	High school diploma or GED		
	Some college		
	Associate's degree		
$\bigcirc$	Bachelor's degree		
$\bigcirc$	Master's degree		
$\bigcirc$	Doctorate degree		
*QUESTION 2			
Please indicate your area(s) of study or major(s)/minor(s) towards a degree. Check all that apply.			
	Animal science		
0	Veterinary science		
	Zoology		
	Wildlife management		
$\bigcirc$	Law enforcement		
	Other (related field)		
$\bigcirc$	Other (non-related field)		
	Not applicable		

## \*QUESTION 3

If you answered "Other (related field)" or "Other (non-related field)" for the previous question, please list all of your majors and minors. If this question does not pertain to you, or you do not have a degree, enter "Not applicable". \*QUESTION 4 If you answered "Some college" for the highest level of education completed, please indicate the number of quarter or semester hours you have completed towards a degree. Less than 45 quarter hours 45 to less than 90 quarter hours 90 to less than 135 quarter hours 135 to less than 180 quarter hours 180 or more quarter hours Less than 30 semester hours 30 to less than 60 semester hours 60 to less than 90 semester hours 90 to less than 120 semester hours 120 or more semester hours Not applicable \*QUESTION 5 Do you currently possess a valid driver's license? Yes No \*QUESTION 6 How many years of full-time equivalent experience do you have working in law enforcement, military service, animal services, animal control, or other animal-related experience involving animal care and handling? ( ) None Less than one year One to less than two years Two to less than three years Three to less than four years Four to less than five years ( ) Five or more years \*QUESTION 7 How many years of full-time equivalent related experience do you have working as a team lead or in a supervisory role? ( ) None Less than one year One to less than two years

Two to less than three yearsThree to less than four years

$\bigcirc$	Four to less than five years		
$\bigcirc$	Five or more years		
*Ql	JESTION 8		
	v many years of full-time equivalent experience do you have working in animal control or performing animal		
sheltering-related work?			
$\bigcirc$	None		
0	Less than one year		
$\bigcirc$	One to less than two years		
$\bigcirc$	Two to less than three years		
$\bigcirc$	Three to less than four years		
$\bigcirc$	Four to less than five years		
$\bigcirc$	Five or more years		
*QUESTION 9			
How many years of full-time equivalent experience do you have working in law enforcement, military service, code			
enforcement, community outreach, or community-based field work?			
	None		
	Less than one year		
	One to less than two years		
$\bigcirc$	Two to less than three years		
$\bigcirc$	Three to less than four years		
0	Four to less than five years		
$\bigcirc$	Five or more years		
•	JESTION 10		
This position requires the incumbent to handle the physical and emotional aspect of work in an animal shelter			
envi	ronment, including the use of humane euthanasia. How comfortable are you with this and performing euthanasia?  Very comfortable		
	Somewhat comfortable		
	Neutral; willing to perform requirements		
	Somewhat uncomfortable		
$\bigcirc$	Very uncomfortable		
*Ql	JESTION 11		
	physical requirements of this position include moving heavy, immobilized or resistant animals, and lifting,		
carr	ying, and moving up to 50 pounds. How much weight are comfortable with lifting, carrying and moving?		
	None		
	Up to 10 pounds		
	Up to 20 pounds		
$\bigcirc$	Up to 30 pounds		
$\bigcirc$	Up to 40 pounds		

Oup to 50 pounds
*QUESTION 12
This position requires you to work shifts, including on call and overnight shifts, and respond to anywhere within Fairfax County. Are you willing to work shifts at all hours of the day throughout Fairfax County?  Yes  No
*QUESTION 13
Once properly trained, you will be required to utilize specialized equipment that requires safe handling such as hypodermic syringes and firearms. Once trained, will you have any issues using equipment such as those examples above?  Yes No
*QUESTION 14
This position is considered essential Emergency Service Personnel and is essential for the continuity of operations. It may require working rotating shifts throughout the week, including nights, overnights, on-call shifts, weekends, holidays, and during inclement weather and/or emergencies. Are you willing and able to meet these requirements?  Yes  No
*QUESTION 15
The selected applicant's salary will not exceed the midpoint (\$96,167.14) of the advertised compensation range. Are you willing and able to accept a potential salary offer within the aforementioned range if selected for the position? (Note: Promotional rules apply for current Fairfax County Government and Fairfax County Public Schools employees.)  Yes  No
* Required Question