

Partnership for Children of Johnston County

Job Description

Quality Support Coach (CCR&R)

Reports To

The Quality Support Coach reports to the Quality Support Manager

Classification and Salary Range

This is a regular, full-time, exempt position with a salary range of \$42,925 to \$60,095.

Job Overview

The Quality Support Coach is dedicated to enhancing the quality of childcare services in a three-county territory. This role assists and guides childcare providers through extensive coaching and training, focusing on best practices, our state's early learning standards, and compliance with licensing requirements. The Quality Support Coach empowers childcare providers to create nurturing and educational environments that foster young children's growth, learning, and well-being. To achieve this, research-based assessment tools are employed to identify specific needs. Based on the assessment results, the coach collaborates with childcare providers to develop quality improvement plans and offers coaching on implementing the tailored strategies outlined in these plans. Overall, this role greatly enhances the lives of children, families, and childcare providers while promoting a culture of continuous improvement within the childcare sector.

Responsibilities

- Recruit childcare providers to participate in coaching and training.
- Facilitate training focused on best practices in early childhood education.
- Provide coaching based on childcare provider needs and develop targeted coaching plans.
- Provide ongoing support and mentorship to childcare providers through regular check-ins and coaching sessions.
- Develop and maintain educational resources and materials for childcare providers.
- Survey participants to evaluate the effectiveness of coaching and training and make necessary adjustments for improvement when needed.
- Collaborate with community partners and agencies serving childcare providers to enhance services.
- Lead professional learning communities for childcare administrators focused on growing business management and leadership skills.
- Create and maintain programmatic records for evaluation and monitoring purposes.

Requirements

- Bachelor's degree in Early Childhood Education, Child Development, or a related field.
- Minimum 3 years of experience in early childhood education.
- Strong knowledge of early childhood development theories and practices.
- Excellent interpersonal and communication skills, both verbal and written.
- Proficient in developing training materials and conducting workshops.
- Ability to work collaboratively with childcare providers, families, and community partners.
- Flexible and adaptable to meet the diverse needs of childcare providers.
- Ability to work nights and weekends when needed.

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EEO

We are an equal opportunity employer, and all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity or expression, pregnancy, age, national origin, disability status, genetic information, protected veteran status, or any other characteristic protected by law.

ADA

We will make reasonable accommodations for employees, in accordance with the Americans with Disabilities Act (ADA), upon request.

How to Apply: Please follow the instructions on the Partnership's [Indeed page](#)