



Lee County Port Authority Manager, Airport Operations Control Center

SALARY	\$84,009.00 - \$99,970.71 Annually	LOCATION	Fort Myers, FL
JOB TYPE	Full-time	JOB NUMBER	00725
DEPARTMENT	Airport Operations	OPENING DATE	07/07/2025
CLOSING DATE	7/21/2025 4:30 PM Eastern		



About Us

Southwest Florida International Airport (RSW) is an award-winning, medium-hub commercial service airport that served more than a record-breaking 11 million passengers in 2024 and is one of the top 50 airports in the United States for passenger traffic. Fifteen airlines serve RSW with nonstop service to 70 markets, including Canada and Germany. The economic impact of the airport is \$8.3 billion annually to the Southwest Florida region and more than 60,000 jobs. Page Field (FMY), an FAA-designated reliever airport, provides services to general and business aviation and accommodated 169,000 aircraft operations in 2024. Base Operations at Page Field is an award-winning, fixed-based operator and has been recognized for its customer service and facilities.

Terminal Expansion projects are currently underway at RSW to improve the airport travel experience by consolidating the security checkpoints, adding concession space and providing passengers more amenities and options. In addition, a new Concourse E is being constructed with 14 gates, as well as other terminal, landside and airside improvements.

The Airport Operations Control Center (AOCC) supports daily operations at Southwest Florida International Airport (RSW) and Page Field (FMY). The AOCC is an open, collaborative environment where operational communications and coordination is provided during regular, irregular and/or emergency conditions. The AOCC ensures situational awareness is sustained for airport operations, maintenance, contracts, airport police, fire/medical officials, airport security, tenants, airlines, federal agencies, the general public, and various departments and leadership throughout the Lee County Port Authority.

The anticipated annual starting range for the ideal candidate is between \$84,009.00 and \$99,970.71

The Position

The Lee County Port Authority is seeking a highly professional individual to lead our team in the Airport Operations Control Center (AOCC). This role supports daily operations at Southwest Florida International Airport (RSW) and Page Field (FMY). The AOCC is an open, collaborative environment where operational communications and coordination is provided during regular, irregular and/or emergency conditions. The AOCC ensures situational awareness is sustained for airport operations, maintenance, contracts, airport police, fire/medical officials, airport security, tenants, airlines, federal agencies, the general public, and various departments and leadership throughout the Lee County Port Authority.

The Manager, AOCC position provides leadership, support, vision and direction to AOCC staff and requires skills in understanding and influencing people, managing direct reports, coordinating administrative functions and representing the department. The primary functions of this position are for building and maintaining a common-operating-picture by proactively planning, monitoring, reviewing, coordinating, communicating, and collaborating airport operational activity from the AOCC with various stakeholders. Direct reports include a Technology Programs Specialist, AOCC Specialists, AOCC Agents and AOCC Supervisors. This position reports to the Senior Manager of Operations and performs other duties/functions, as assigned, to support and assist the Airport Operations Department.

Key Responsibilities

- Leads the Airport Operations Control Center to maintain a proactive posture and ensure daily and strategic operations meet the LCPA mission, core values, operational priorities, and established procedures.
- Responsible for developing, updating, and maintaining a common-operating-picture and communicating/providing real-time situational awareness to airport leadership and emergency responders.
- Coordinates response protocols and operations with local emergency management agencies, law enforcement and federal agencies.
- Responsible for completing quality assurance/quality improvement evaluations in accordance with established OIs and conducting annual evaluations for assigned AOCC staff.
- Responsible for developing and implementing training within the AOCC and participating in airport-wide training exercises.
- Regularly reviews established guidelines and procedures to suggest improvements, develop new procedures, and ensure alignment with the needs of our internal and external stakeholders.
- Delegates responsibilities and tasks to AOCC staff with the goal of effectively developing personnel, fostering employee ownership, and to efficiently complete organizational assignments.
- Ensures all technology associated with the operation of the AOCC is in good working order and seeks opportunities for added efficiencies to streamline processes and procedures.
- Perform other tasks or duties as assigned.

Knowledge, Skills and Abilities:

- Considerable knowledge of commercial airport operations to include 14 CFR Part 139; 49 CFR Parts 1540/1542/1544/1546; RSW's Airport Certification Manual (ACM); applicable FAA Advisory Circulars; Lee County Ordinance #94-09 Airports Rules & Regulations; and compliance requirements of the Criminal Justice Information Services (CJIS), National Crime Information Center (NCIC), and the Florida Crime Information Center (FCIC).
- Establish and maintain effective working relationships with various levels of management, officials, tenants and the general public. Capable of working with a minimum level of direct supervision with the ability to make independent judgments and establish optimum solutions.
- Ability to maintain records, prepare reports and manage budgets.
- Ability to plan and coordinate a diverse range of activities which enable, promote or provide continuity of operations at the airport.
- Ability to clearly communicate ideas, both verbally and in writing. Position requires the ability to work flexible hours to include nights, days, weekends, and holidays.

Training and Experience:

- Bachelor's degree from an accredited university with a degree in Aviation Management, Business Administration or related field is required.

- Minimum of 5 years progressively responsible experience within Airport Operations or Airport Operations Control Center at a medium or large hub air carrier facility or an equivalent combination of related training and experience may be considered.
- Leadership experience in similar types of highly responsible positions at a commercial service airport may be taken into consideration in lieu of a Bachelor's degree.
- Must possess and maintain a valid Florida driver's license.
- Must successfully pass a background investigation and drug screening. CJIS certification or the ability to obtain CJIS certification within six months required.

Emergency Response/Recovery Activities: Lee County Port Authority personnel are designated by tier levels and may be called upon to assist with an emergency or unforeseen event at any time. Employees may be called to fulfill duties that are outside their normal scope of work to assist in resuming airport operations and flight activities.

[Please review full job description here](#)

Employer

Lee County Port Authority

Address

Southwest Florida International Airport
11000 Terminal Access Road, Suite 8671
Fort Myers, Florida, 33913

Phone

239-590-4531

Website

<https://www.governmentjobs.com/careers/leecountypa>

Manager, Airport Operations Control Center Supplemental Questionnaire

*QUESTION 1

A national fingerprint-based record check shall be conducted prior to granting access to Criminal Justice Information Services (CJIS) for all personnel who have unescorted access to unencrypted CJIS or unescorted access to physically secure locations or controlled areas. Applicants with a record of misdemeanor offense(s) may be granted access if it is determined the nature or severity of the misdemeanor offense(s) does not warrant disqualification. If a felony conviction of any kind exists, the applicant will be denied access to CJI. Do you understand?

- ☐ Yes
☐ No

*QUESTION 2

Do you have a Bachelor's degree in Aviation Management, Business Administration, or related field?

- ☐ Yes
☐ No

*QUESTION 3

Do you have a minimum of 5 years progressively responsible experience within Airport Operations or Airport Operations Control Center at a medium or large hub air carrier facility or an equivalent combination of related training and experience?

- ☐ Yes
☐ No

* Required Question