



Lee County Port Authority AOCC Technology Programs Specialist

SALARY	\$30.65 - \$36.78 Hourly	LOCATION	Fort Myers, FL
JOB TYPE	Full-time	JOB NUMBER	00722
DEPARTMENT	Airport Operations	OPENING DATE	07/03/2025
CLOSING DATE	7/24/2025 4:30 PM Eastern		



About Us

Southwest Florida International Airport (RSW) is an award-winning, medium-hub commercial service airport that served more than a record-breaking 11 million passengers in 2024 and is one of the top 50 airports in the United States for passenger traffic. Fifteen airlines serve RSW with nonstop service to 70 markets, including Canada and Germany. The economic impact of the airport is \$8.3 billion annually to the Southwest Florida region and more than 60,000 jobs. Page Field (FMY), an FAA-designated reliever airport, provides services to general and business aviation and accommodated 169,000 aircraft operations in 2024. Base Operations at Page Field is an award-winning, fixed-based operator and has been recognized for its customer service and facilities.

Terminal Expansion projects are currently underway at RSW to improve the airport travel experience by consolidating the security checkpoints, adding concession space and providing passengers more amenities and options. In addition, a new Concourse E is being constructed with 14 gates, as well as other terminal, landside and airside improvements.

The anticipated hourly starting rate for the ideal candidate is between \$30.65 and \$36.78

The Position

The Lee County Port Authority is seeking a highly professional individual to join our airport operations team where you will ensure optimum performance of all the technology and programs used in the Airport Operations Control Center (AOCC). This includes critical public safety, security and other operational systems such as the 800 MHz radio system, Computer Aided Dispatch (CAD) system, Video Management Systems (VMS) and Access Control System (ACS).

Key Responsibilities

- Ensures the 800 MHz radios, CAD system, VMSs, ACS, and all other AOCC technology and software applications function efficiently and effectively on a 24/7 basis
- Troubleshoots and serves as the point of contact for any technical issues and service outages reported by direct users of any AOCC technology system
- Works directly with LCPA IT, LCPA Maintenance, Motorola, software application vendors and County stakeholders to ensure that issues are reported and promptly resolved
- Coordinate with LCPA IT to research, identify, and implement any additional applications or technology solutions that will assist the AOCC
- Creates and delivers training to AOCC personnel on the proper use and functionality of all systems
- Works with the department director, airport police liaison, and airport rescue & firefighting liaison to implement CAD response configurations, map changes and updates, event types, and deployment records

Minimum Requirements

- Must be 18 years of age or older and possess a valid Florida driver's license
- Must possess a high school diploma or GED
- Must obtain and maintain all Criminal Justice Information System (CJIS) requirements for unescorted access throughout LCPA properties
- Must have a minimum of three (3) years of experience in public safety technology or aviation technology systems.
- Demonstrated expertise in the operation and maintenance of systems similar to those identified in this job description (800 MHz radio systems, CAD, VMS, ACS) is highly preferred

Other

Schedule: Although this position is primarily expected on-site during business hours, it requires the ability to work different shifts (nights, weekends and holidays) depending upon the needs of the department and may be adjusted periodically. This position is subject to holdover or recall on a 24-hour basis for essential services and emergencies.

EMERGENCY RESPONSE/RECOVERY ACTIVITIES:

Lee County Port Authority personnel are designated by Tier levels and may be called upon to assist with an emergency or unforeseen event at any time. Employees may be called upon to fulfill duties that are outside their normal scope of work to assist in resuming airport operations and flight activities.

[Please review full job description here](#)

Employer

Lee County Port Authority

Address

Southwest Florida International Airport
11000 Terminal Access Road, Suite 8671
Fort Myers, Florida, 33913

Phone

239-590-4531

Website

<https://www.governmentjobs.com/careers/leecountypa>

AOCC Technology Programs Specialist Supplemental Questionnaire

*QUESTION 1

What motivates you to work hard and be productive?

***QUESTION 2**

Must be able to work flexible hours under emergency situations. Are you able to work during emergencies?

Yes

No

***QUESTION 3**

Have you used the software (SOMA (CAD), QVMS, Lenel (ACS), Verkada)?

Yes

No

***QUESTION 4**

Please identify any certifications that would assist you in this position. (FEMA COMT, CJIS Certification)

* Required Question